

KNA Complaints and incidents Policy

As adopted by the KNA Umpires Committee 27th February 2021

Preface

To minimise complaints - and to educate all our members - the KNA Umpires Convenor/s and Umpires Committee strongly urge all players, coaches, members and or participants (including spectators) of KNA to own, or have easy access to, the Official Rules of Netball 2020

It can be easily found by following this link

<https://netball.com.au/sites/default/files/2020-02/INF-RulesofNetball2020.pdf>

Please read carefully the following rule references (taken from “The Official Rules of Netball 2020”)

5.2.1 Umpires

The Umpires control a match according to the Rules and decide any matter not covered by them. Their decisions are final and are given without appeal.

5.1,1 Players (v) Role of Captain

(b) The Captain has the right to approach the umpires during an interval for clarification of any rule. Any player/s for whom the clarification is relevant may accompany the captain.

(c) The umpires may request the Captain to speak to any on-court player/s whose behaviour is causing concern.

(d) In the event that the Captain is not on court, an on-court captain will be advised to the umpires.

Examples of CORRECT rules clarification:-

“Can you advise which foot 3 feet is measured from?”

“What is the rule regarding “Obstruction of a player without the ball”

Examples of INCORRECT rules clarification:-

“Umpire can you watch the GK / GS as she/he is pushing and shoving me”

“I don’t understand why you are blowing your whistle”

“Can you make sure you penalise all step and offside”

KNA Complaints procedure

If a complaint is made to the KNA Umpires Convenor/s or KNA Umpires Committee concerning an incident that occurs **during a game on game day**, the following procedure will be followed:

- 1) If the complaint is made **during** a game, a member of the Umpires Committee or a delegate will go to the game and observe the game and take appropriate action to attempt to resolve the issue. The competing Clubs' involved Umpires' Convenors will be informed.
 - (a) This will be considered an "informal complaint" where our presence and coaching should resolve the situation
 - (b) If it does not, and parties concerned wish to elevate the situation, please refer to 2)

- 2) If the complaint is made **after** the game concludes or in 1) (b), this will be considered a "formal complaint". *Relevant forms are available from the KNA club house.*
 - (a) The Umpires Committee will ask each umpire who officiated at the game to provide a report; *(if the umpire is a junior or not comfortable doing this a support person of their choice may assist, it is highly desirable that this person have been at the court and witnessed the events)*
 - (b) The Presidents of the two clubs playing will be asked to provide a report from the teams concerned;
 - (c) The Umpires Convenor will report to the Club Umpire Convenors and the KNA President that a complaint has been made or an incident occurred;
 - (d) The Umpires Convenor will seek to resolve the issue with the Club Presidents and Club Umpires Convenors;
 - (e) If this cannot be achieved the complaint will be elevated to the KNA President and the relevant processes will continue